

Report to: Health Overview & Scrutiny Panel
Date: 13 September 2011
Report by: Robert Watt
Presented by: Robert Watt
Subject: Adult Social Care update on key areas

1. Purpose of the Report

1.1 To brief the Health Overview and Scrutiny Panel on recent developments in adult social care since the previous report in June 2011.

2. Recommendations

2.1 That the Health Overview and Scrutiny Panel note the content of this report.

3. Update on Key Areas

3.1 Performance:

The Association for Directors of Adult Social Services (ADASS) wrote to local authorities in July 2011 proposing that 'Local Accounts' are developed within each local authority in order to develop a way for local authorities to be able to report against their own performance to local citizens. With the abolition of the Annual Performance Assessment, the publication of a single data set for local government and the development of outcomes frameworks for adult social care and separately for the NHS and public health, ADASS felt it is important that councils find a meaningful way of reporting back to citizens and consumers about performance, and that the publication of an annual local account is one means of achieving this.

The local account will build on existing quality assurance frameworks and other annual reports to provide citizens with a meaningful report around how the service is performing. Work has begun within the service to look at this concept and determine how best to take this forward within Portsmouth.

3.2 National Indicators

For the period to the end of June 2011, adult social care's position for the national indicators is as follows:

- **NI130** –will count people who are directing their own community support using a personal budget and is expressed as a percentage (of clients receiving community based services and carers receiving carer's specific services aged 18 or over).

June 2011 figure 28.54% against a final outturn figure of 27% for 2010/11. This compares to 23% for the same period in 2010/11.

- **NI132** - Acceptable waiting times for assessments: For new clients (aged 18+), the percentage from where the time from first contact to completion of assessment is less than or equal to four weeks.

The June 2011 figure was 91.38%, against a final outturn figure of 92% for 2010/11.

- **NI133** - Acceptable waiting times for delivery of care packages following assessment: For new clients (**For 2008/09: Adults aged 65+, from 2009/10 Adults all ages 18+**) the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.

The June 2011 figure was 89.33% against an outturn figure of 90% for 2010/11.

- **NI 135 - Carers assessments**

"The number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year"

The July 2011 figure for Carers Assessments was 27.56% against an outturn figure of 33% for 2010/11. This compares to 8% for the same period in 2010/11. The increase is attributable to introducing Self-Assessments and a Carers Break Service managed jointly with Health.

3.3 Health & Social Care Partnership (HASP)

Progress continues to be made in moving forward the objectives of this project. Following the successful co-location of the previous adult social care Independent Living Service and Solent Healthcare's Rapid Response Service in February, the Portsmouth Rehabilitation and Reablement Team (PRRT) was established in April 2011. The service has already reduced some duplication and delivered better outcomes for people using the service. A business analyst is currently reviewing the IT and communication systems, to make best use of the resources available, and work has begun on the formal integration of the service through a Section 75 agreement.

Opportunities to further integrate health and social care community based teams is underway, linking to QA Hospital and PRRT to make best use of resources available, reduce waiting times for services and maximises people's independence wherever possible.

3.4 Adult Social Care Re-structuring

Following the consultation held early in 2011, adult social care will move into its new structure in September 2011, as reported at the last Health & Overview Scrutiny Panel. The re-structuring reflects not only the efficiencies and savings that the service was required to make, but also builds on the principles of HASP, in providing a streamlined service which meet the outcomes identified by service users and carers across the city.

3.5 Development Projects

Harry Sotnick Nursing Home

This is a 92-bed nursing home for older people with dementia. There are 62 beds block contracted to PCC and 30 private beds.

- Construction completed on 17 January 2011 on time and on budget.
- Home opened for admissions on 14th February 2011.
- Beds fill rate is behind schedule with 21 of 40 contractually available PCC beds occupied.
- Private beds take up showing similar occupancy rate.
- Good report received from first CQC inspection.
- Regular monthly contract reviews underway.

Extra Care and Affordable Housing Redevelopment Project

The original development was for 166 extra care apartments and 14 family houses over 3 sites with full nomination rights and a 20-place respite/rehabilitation facility.

The procurement process is nearing completion with Housing21 identified as the preferred bidder. However, a significant funding shortfall with a £2.36m reduction in HCA grant allocation from £5m required to deliver the full scheme has led to further consideration of what can be achieved within the funding now available to us. Whilst this may lead to some changes to the original proposal it is anticipated that the first 41 apartments to be developed will open in the spring of 2013

Designs for Alexandra Lodge and Caroline Lodge sites have already been agreed and ward Councillors and public consultations undertaken.

Robert Watt
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